



**FREEPHONE: 0800 059 9112**

**EMAIL: [admin@a1demolitionukltd.com](mailto:admin@a1demolitionukltd.com)**

## Quality Policy

A1 Demolition UK Ltd aim to provide defect free goods and services to its client base on program and within budget.

Our Company operate a Quality Management System aimed towards accreditation ISO 9001 certification in areas relating to the construction and demolition industry.

Our Management Team are committed to the following:

1. The development and improvement of our Quality Management System.
2. To continually improve the effectiveness of our Quality Management System.
3. To enhance customer satisfaction.

The Management Team is continually committed to:

1. Ensuring that the customer's needs and expectations are met with a positive outcome achieving customer satisfaction
2. Internal staff communication throughout the company to the importance of meeting customer needs and legal requirements
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System
5. Ensure the availability of resources.

The structure of the Quality Management System is defined in this Quality Manual. All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all English and EU commercial legislation and regulations, the Organisation complies with all legislation and regulations specifically related to its business activities. The organisation constantly monitors its quality performance and implements improvements when appropriate.

The quality Policy is regularly reviewed in order to ensure its continuing suitability.

Date: Feb 2013

Review Date: Feb 2014